

## Limited System Warranty

Water King, Inc. warrants to the original purchaser ("Purchaser") that the Industrial and Commercial Water Conditioning Equipment ("Products") are free from defects in materials and workmanship for twelve (12) months from the date of shipment. Water King will repair or replace with a rebuilt unit, at its sole option and discretion, products proven to be defective within the warranty period.

**Terms:** No Products may be returned to Water King without prior, express, written permission and a Returned Goods Authorization (RGA) as evidenced by an RGA number issued by Water King. Returned products must be securely packaged, clearly marked with the Purchaser's name and RGA number, and shipped to the location designated on the RGA. Purchaser assumes the risk of shipping loss or damage and is responsible for all shipping, handling, removal, and reinstallation costs associated with defective product's repair or replacement. Any Product repairs not covered by this warranty will be billed at Water King's regular repair rates.

**NOTE:** All WATER KING systems and parts must be repaired or replaced with WATER KING parts purchased from WATER KING. This warranty shall be rendered void by use of parts not purchased from WATER KING.

### ◆ **Warranty Is Void If:**

- Products or tanks have been used under conditions exceeding manufacturer's stated product limitations.
- Products or tanks have been subjected to negligent or abnormal use, abuse, mishandling, or accident.
- Warranty specifically does not cover sandblasting of tank, fractures caused by distribution systems, or fractures caused by external impact to the tank (Revised 8/12/91).
- Products or tanks have been improperly installed, operated, maintained, repaired, altered, or stored.
- Operational failure has resulted from corrosion, rust, sediment, or other foreign materials.
- Products or tanks have been exposed to damaging circumstances outside of Water King's control.
- The manufacturing date has been removed from the unit.

Warranty specifically does not cover sandblasting of tank, fractures caused by distribution systems, or fractures caused by external impact to the tank (Revised 8/12/91).

In an event where a specific state does not allow exclusion or limitation of incidental or consequential damages, or limitations on the length of an implied warranty, the above limitations or exclusions may not apply. This warranty gives Purchaser specific legal rights, and Purchaser may also have other legal rights, which vary from state to state.

## Limited Parts Warranty

### ◆ Defective Goods

Water King, Inc requires preauthorization of all returned items. Please call our office with the following information:

- Part number
- Invoice number
- Date of purchase
- Reason for return

A completed RGA Form including a RGA Number will be faxed or mailed to the customer the same day. A copy of the RGA Form must accompany the packing list on the return shipment. The customer is responsible for return freight charges. RGA's expire 30 days after issued. Water King, Inc will base credit on condition and inspection of returned items upon receipt to our warehouse. Credit will be issued for items with manufacturing defects, only. Credit cannot be issued for returned items that have been misused, misapplied or damaged.

### ◆ Customer Returns

Water King, Inc will accept returns on new/unused parts provided an RGA number has been issued. A **25% restocking charge will be assessed and the remaining 75% will be credited to the customer's account.** Credit cannot be issued for damaged or used products. The customer will be responsible for return freight.

**This warranty sets forth Water King's sole obligation and purchaser's exclusive remedy for defective products. In no small event shall Water King, Inc. be liable for any loss, inconvenience, or damage whether consequential, incidental, contingent, or direct. The forgoing warranties are exclusive and in lieu of all other express warranties. Implied warranties, including, but not limited to the implied warranty of merchantability and fitness for a particular purpose, shall not extend beyond the duration of the applicable express warranty provided herein.**

The information and recommendations in this publication are based on data we believe to be reliable. They are offered in good faith, but do not imply any warranty or performance guarantee, as conditions and methods of use of our products are beyond our control. As such, Water King makes no express or implied warranties of any kind with respect to this product, including but not limited to any implied warranty of merchantability or fitness for a particular purpose. We recommend that the user determine whether the products and the information given are appropriate, and the suitability and performance of our products are appropriate, by testing with its own equipment. Specifications are subject to change without notice