

## Limited System Warranty

Water King, Inc. warrants to the original purchaser ("Purchaser") that the Industrial and Commercial Water Conditioning Equipment ("Products") manufactured are free from defects in materials and workmanship for twelve (12) months from the date of shipment. Water King will repair or replace with a rebuilt unit, at its sole option and discretion, products proven to be defective within the warranty period.

**Terms:** No Products may be returned to Water King without prior, express, written permission and a Returned Goods Authorization (RGA) as evidenced by an RGA number issued by Water King. Returned products must be securely packaged, clearly marked with the Purchaser's name and RGA number, and shipped to the location designated on the RGA. Purchaser assumes the risk of shipping loss or damage and is responsible for all shipping, handling, removal, and reinstallation costs associated with defective product's repair or replacement. Any Product repairs not covered by this warranty will be billed at Water King's regular repair rates.

### ◆ **Warranty on Carbon Steel Mineral Tanks**

Water King, Inc. warrants to the original purchaser (**Purchaser**) that the Industrial and Commercial Water Conditioning Equipment (**Products**) manufactured are free from defects in materials and workmanship for the earlier of twelve (12) months from the date of original installation or eighteen (18) months from the date of manufacture.

### ◆ **Extended Warranty on Fiberglass Mineral Tanks**

Water King further warrants to Purchaser, under the terms set forth above, that it will replace, where applicable, the fiberglass mineral tank(s) (**Tanks**) should they burst, corrode, or leak according to the following schedule:

- Fiberglass tanks up to and including 6-13 inches diameter within a period of ten (10) years from date of manufacture.
- Fiberglass tanks in excess of 14-36 inches in diameter within a period of five (5) years from date of manufacture.
- Products or tanks have been used under conditions exceeding manufacturer's stated product limitations.
- Products or tanks have been subjected to negligent or abnormal use, abuse, mishandling, or accident.
- Warranty specifically does not cover sandblasting of tank, fractures caused by distribution systems, or fractures caused by external impact to the tank (Revised 8/12/91).
- Products or tanks have been improperly installed, operated, maintained, repaired, altered, or stored.
- Operational failure has resulted from corrosion, rust, sediment, or other foreign materials.
- Products or tanks have been exposed to damaging circumstances outside of Water King's control.
- The manufacturing date has been removed from the unit.

In an event where a specific state does not allow exclusion or limitation of incidental or consequential damages, or limitations on the length of an implied warranty, the above limitations or exclusions may not apply. This warranty gives Purchaser specific legal rights, and Purchaser may also have other legal rights, which vary from state to state.

## Limited Parts Warranty

### Defective Goods

Water King, Inc requires preauthorization of all returned items. Please call our office with the following information:

- Part number
- Invoice number
- Date of purchase
- Reason for return

A completed RGA Form including a RGA Number will be faxed or mailed to the customer the same day. A copy of the RGA Form must accompany the packing list on the return shipment. The customer is responsible for return freight charges. RGA's expire 30 days after issued. Water King, Inc will base credit on condition and inspection of returned items upon receipt to our warehouse. Credit will be issued for items with manufacturing defects, only. Credit cannot be issued for returned items that have been misused, misapplied or damaged.

### Customer Returns

Water King, Inc will accept returns on new/unused parts provided an RGA number has been issued. A **25% restocking charge will be assessed and the remaining 75% will be credited to the customer's account.** Credit cannot be issued for damaged or used products. The customer will be responsible for return freight.

**This warranty sets forth the manufacturer's sole obligation and purchaser's exclusive remedy for defective products. In no small event shall Water King, Inc. be liable for any loss, inconvenience, or damage whether consequential, incidental, contingent, or direct. The forgoing warranties are exclusive and in lieu of all other express warranties. Implied warranties, including, but not limited to the implied warranty of merchantability and fitness for a particular purpose, shall not extend beyond the duration of the applicable express warranty provided herein.**